HHSA Substance Use Case Manager Program

Referrals
- Access Points
- MDT Meetings
- SUR Meeting
- SUD Providers

Determination
- Forensic/SUD Program Manager and Supervisor

Services
- High Utilizers (Priority Population)
  - 1. Outreach
  - 2. Engagement
  - 3. Motivational Interviewing (M.I.)
  - 4. Insight building
  - 5. Linkage to SUD when ready
  - 6. 2-4x / month contact
  - 7. SSM domain driven

- Outreach / Engagement Clients
  - 1. Outreach
  - 2. Engagement
  - 3. Motivational Interviewing (M.I.)
  - 4. Insight building
  - 5. Linkage to SUD when ready
  - 6. 1-4x / month contact
  - 7. SSM domain driven

- Inter-County Transfer (ICT) Clients
  - 1. ICT assistance
  - 2. Weekly check-ins
  - 3. Linkage to SUD when Medi-Cal is switched

Discharge
- Outreach / Engagement Clients
  - Discharge when client is safe/stable in SSM OR consistent engagement efforts are no longer effective

- High Utilizers
  - Discharge from caseload when client is safe/stable in SSM domains & reached outpatient level 1.0 for SUD TX

- Inter-County Transfer Clients
  - Discharge from caseload once Medi-Cal is switched & client is connected to SUD TX