



COUNTY OF YOLO



Health and Human Services Agency

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Meeting Minutes

Date & Time:	Thursday, December 20th, 2018 9:00 am-10:30 am
Location:	HHS Bauer Building #1600 Thomson Room, 137 N Cottonwood Street, Woodland
Subject:	DMC Organized Delivery System – Substance Use Disorder Services
Organizer:	Ian Evans, LMFT Alcohol and Drug Administrator Yolo County Health & Human Services Agency
Attendees:	Ian Evans, Sandy Robinson, Roderick Fields, Doug Hill, Eric Smith, Ann Margaret Armas, Sajana Budhathoki, Igee Amadasun, Pam Sidhu, Shannon Garza, Dinnielle Saravia, Christina Andrade-Lemus, Sara Gavin, Lori Thompson, Toni Botta, Marshall Stenson

	
Good discussion	Daily transaction report
Great resources	Went over time

1) Intros and Program Updates: All

Provider's updates:

- Progress House shared that they are still waiting for DMC-ODS certification. They also expressed frustration that they applied for certification three weeks after CORE did, however they have not received certification yet.
- Communicare shared that they have added peri-natal outpatient services which will start in the first week of January, 2019.
- Marshall from CORE provided updates on their West Sacramento location, which will be providing services in January, 2019.
- Turning Point- Free to Choose provided updates on their outpatient service. Starting January 3rd 2018 they will be offering outpatient service in Davis, Woodland and West Sacramento Wellness Center. In addition to this, they have also partnered with Farm house and New Pathways program at Davis to provide outpatient service at their site.

2) SUD Innovation Syndrome Video

SUD administrator Ian Evans showed video on SUD Innovation syndrome created by DHCS and appreciated all the partners and providers for their great work and communication.

3) HHSA Program Updates and Announcements:

- **SUD Administrator Ian Evans provided updates on upcoming HHSA trainings:**
 - a. **January Provider Meeting:** SUD provider's meeting for the month of January will be held on January 17th, 2019 from 8:30 am to 12:30 pm. During this meeting, each provider will have 20 to 30 minutes to present on their program information and 5 to 10 minutes to answer any questions. Providers were advised to send out name of presenter and presentation materials by January 11th, 2019. This providers meeting will be solely for SUD providers. SUD providers will also have opportunity to meet with HHSA Access staff and ask questions.
 - b. **Davie-Lee Training:** The upcoming David-Mee Lee training will be held in February 22nd, 2019 from 8:30 am to 12:30 pm, at Bauer building. Registration will be send out to providers during the month of January. This training will provide information on tools, assessment, discussions and feedback. Providers are also encouraged to bring any specific cases that they wanted to be discussed during training. These cases can be presented as an example during meeting. It was also advised to send out examples of cases at least two weeks before per Davis Mee-Lee's request.
 - c. **SABG and DMC- ODS contract amendments with DHCS:** HHSA received amendments for Drug Medical Organized Delivery System waiver and Substance abuse Block Grant contracts over the last month. HHSA is working to identify the changes.
 - d. **Training Calendar:** Updated training calendar was provided during meeting. (Attachment enclosed)

- e. **Possible Trainings:** HHSA will be facilitating all day Case Management training provided by UC-LA. This case management training will be held at the end of January or early February. SUD providers will have priority registration for this training and registration will be open to HHSA internal staff if there is any seats available.

HHSA is also researching to provide **DSM- 5 training** through LA County. UCLA is working to contracting with LA County to provide DSM-5 training.

Action item - HHSA follow-up: Fiscal Training:

4) Follow-Up from Previous Meeting:

- a. **Sent Information about PAVE to providers:** Providers have requested more information about PAVE portal. In response to that HHSA has send out the email to all SUD providers with the link to PAVE portal. The PAVE website also indicated that there will be monthly webinar.

Communicare also shared that it appeared that State has contracted outside provider to manage PAVE portal. They called technical assistance number for information and was guided through the process step by step.

- b. **Sent out Provider Directory:**

Updated HHSA SUD provider directory was emailed out to all the SUD providers. (Attachment enclosed).

HHSA provider directory are updated every month. Updated provider directory can be downloaded from HHSA Behavioral Health website as well. Link to provider directory is: <https://www.yolocounty.org/health-human-services/mental-health/mental-health-services>

- c. **Cost report and fiscal training update:**

HHSA, Behavioral Health Fiscal team lost five people recently. However, conversation has started with Rebecca Mellot, HHSA Administrative Branch Director about possible fiscal training for the SUD providers.

- d. **MH flow chart update:**

MH flow chart is currently being reviewed by Access & Crisis Manager, Mila Green. Once she finalizes the flow chart, it will be send out to all the SUD providers.

5) Common Fiscal Issues: Fiscal

- Fiscal Staffs are not able to make it to the providers meeting due to short staffing. However, they have send out common fiscal issues. The issues are as follows:

- a. No open episodes for claimed services
 - Fiscal team will be reaching out to providers directly regarding this issue.
 - HHSA, Senior Analyst Pam Sidhu also reminded providers to discharge client from Avatar so that another provider will be able to open episodes for same client.
 - For more information, please refer to Avatar Instructional Manual.
- b. Billing for a different level of care than the client has available in avatar
- c. Claim of service is different than the date of service entered
- d. Billing for client with out of County Medi-cal.

6) Questions/feedback

- CommuniCare shared that they are served the client who are referred by CWS or Probation. But when they claim for services, it gets denied as clients have active Medi-Cal with another County. As a result they have a lot of disallowances, they are trying to get paid.
 - Ian shared that moving forward system will be built on Yolo County Medi-cal that if any client has out of County Medi-Cal, CWS worker and Probation Officer will connect the services to Yolo County Medi-cal. Since referral came through Probation Officer, lists of claims along with invoices can be sent back to Department of Probation for those disallowances.
- Communicare also asked if there is a way to improve those denials.
 - A suggestion was provided to save Medi-Cal swipe records which will be helpful to request retroactive payment once client gets Yolo County Medi-Cal.
- CommuniCare also shared that they will have parenting female with children who says they do not have Medi-Cal. But later on they will find out that they have Medi-Cal. Therefore they have started to documents those cases.
 - Pam Sidhu asked them to send MR # for those clients in that case.