

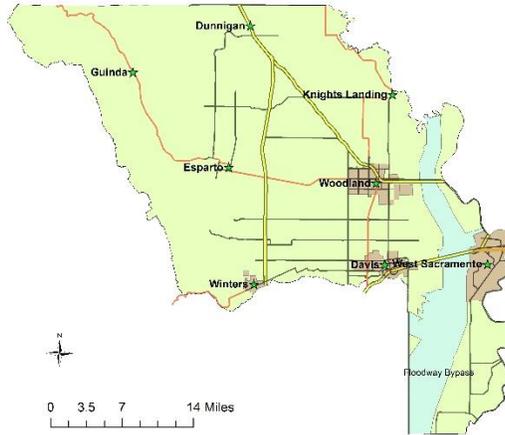


Highlights of the Yolo County 2014 Community Healthcare Access Survey

The purpose of this survey was to identify gaps in access and barriers to healthcare services that affect Yolo County residents, especially low-income residents.

Quick facts about YOLO COUNTY

-  Estimated population in 2014: 207,312
-  36,993 residents (18%) living below the federal poverty level (FPL)
-  Median household income of \$55,918 in 2013



Surveys were distributed at community health clinics, county libraries, the Department of Health Services, the Department of Employment and Social Services, WIC, food banks, low-cost community housing, and faith-based organizations. A total of 579 surveys were collected from August to October, 2014.

Findings

HERE ARE SOME RESULTS THAT MAY BE OF INTEREST



Over 80% of respondents rated their health as good, very good or excellent.

20% of respondents lacked medical insurance.

About 80% of respondents were highly satisfied with their medical provider and felt that their concerns were heard.



24% of respondents desired mental health counseling services but only two-thirds actually received such services.

45% of respondents had a chronic health condition and 25% had physical limitations.



Almost half (48%) of respondents lacked dental insurance.

Health Insurance



71% of respondents with health insurance had some type of government-sponsored plan (Medicare, Medi-Cal, military or other government).

Respondents were more likely to have health insurance if they were employed full-time than if they worked part-time or were unemployed.

Respondents were more likely to lack health insurance if they worked in construction, food service, transportation and farming occupations.



Households in Poverty and Healthcare



About half of respondents without health insurance were living in households below the FPL.

Only 18% of the uninsured in households below the FPL were planning to apply for health insurance via Covered California.

Only one-third of respondents in households below the FPL knew they were eligible for Medi-Cal or Medicare.

Access to Healthcare



58% of respondents were able to obtain an appointment with **7** days of requesting one.



However, 25% of respondents waited **2 weeks or longer** to obtain an appointment.

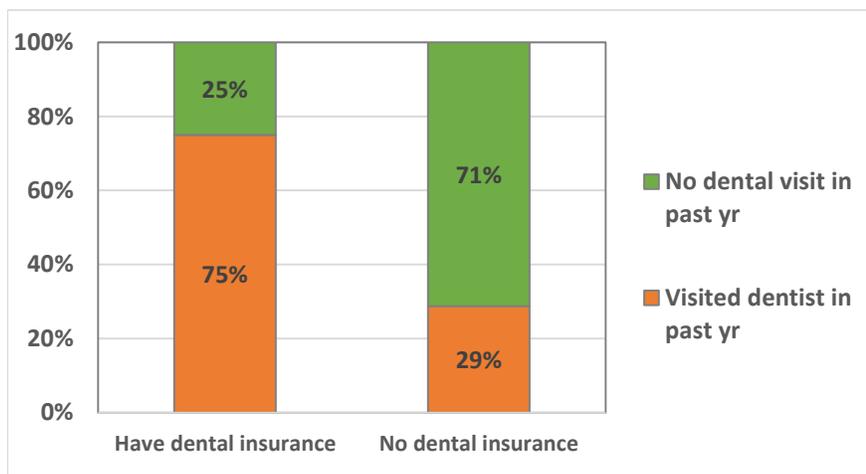


8 out of 10 respondents had seen a medical provider in the past 12 months.



25% of respondents had visited the Emergency Room (ER) in the past 12 months and about one-third of ER visits were for conditions that were not life-threatening.

Dental Insurance



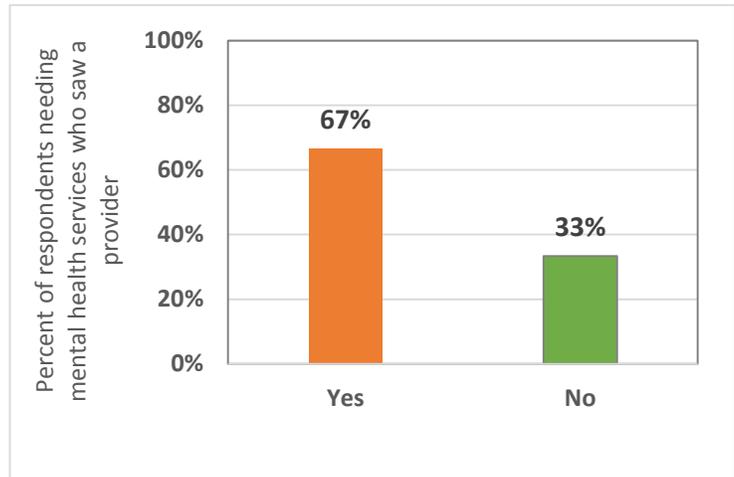
People with dental insurance were two times more likely to visit a dentist in the past year than people without dental insurance.

Mental Health Services

One in four residents felt they needed to see someone about problems with their mental health, emotions, nerves, or use of alcohol or drugs.



Only two-thirds of the people needing mental health services received care.



Barriers to Receiving Mental Health Services

Concern about cost

Not knowing how to locate mental health service providers

Fear of others finding out

Feeling uncomfortable talking to mental health service providers



The Yolo County Department of Health Services would like to thank community partners who helped with distributing the survey.

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